

Key dates published this week

Monday 29 June

- Street-access retail can re-open once guidance is implemented
- Outdoor markets can re-open once guidance is implemented.
- Outdoor sports courts can re-open.
- Playgrounds can re-open
- Zoos and garden attractions can open for local access only (broadly within 5 miles) in this phase

Friday 3 July

- Travel distance restriction relaxed
- Self-catering accommodation and second homes (without shared facilities) permitted

Monday 6 July

- Outdoor hospitality (subject to physical distancing rules and public health advice)

Monday 13 July

- Organised outdoor contact sports can resume for children and young people (subject to guidance)

Wednesday 15 July

- All holiday accommodation permitted (following relevant guidance)
- Indoor hospitality (subject to physical distancing rules and public health advice)
- Museums, galleries, cinemas, monuments, libraries - with physical distancing and other measures (e.g. ticketing in advance)

Coronavirus (COVID-19): Government Guidance

[Guidance for retail, tourism and hospitality customers](#)

[Retail sector guidance](#)

[Tourism and hospitality sector guidance](#)

[Sector guidance for tourism and hospitality - checklist](#)

Sector guidance for tourism and hospitality - checklist

Operational guide for tourism and hospitality businesses (COVID-19)			
Action for tourism and hospitality businesses	Small/micro – i. e. no premises or mobile asset, or fixed unit premises - less than 250 m2 (i. e gift shop/small bar/small restaurant/tour operators/boats/experience-adventure tourism/accommodation providers)	Medium – i. e. outdoor attractions/indoor facilities or mixed premises of 250 to 2500 m2 (i. e. bar/restaurant/visitor attraction/experience/adventure tourism/accommodation providers)	Large – i. e. outdoor attractions/outdoor facilities or mixed premises of greater than 2500 m2 (i. e Hotels/ visitor Attraction/experience/adventure tourism)
Must complete and implement full risk assessment in consultation with employees where there are staff (to be written down where 5 or more employees).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Physical Distancing: Signage and Markings			
Use tape or paint to mark 2m distances on floors to help people comply with physical distancing regulations, bearing in mind that some people may find these measures more difficult to adhere to than others e.g. those with sight loss, autism, learning disabilities, dementia, or	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Checklist Headings:

Complete and implement full risk assessment

Physical Distancing: Signage And Markings

Physical Distancing: Capacity

Physical Distancing: Staff And Customer

Physical Distancing: Queue Management

Physical Distancing: Adapting Services

Hygiene

Cleaning

Other Methods Of Reducing Transmission

Communication- Customer And Staff Support

Staff Safety: Additional Measures

Obligations to staff and visitors

Re-opening priorities

Scenario planning

Liability

You have a duty to ensure the safety of visitors. If the visitor can verify there has been a failure then they could potentially make a claim.

- [Visit Scotland](#)- Resources
- [Revolve Network](#)- Retail Guidance
- [Built Environment Forum Scotland \(BEF\)](#) – Cultural Heritage Resources
- [UK Hospitality Scotland](#) – Guidance (Advice and risk assessments)
- [The Association of Leading Visitor Attractions \(ALVA\)](#)- Attractions Recovery Tracker
- [ASVA](#)- Visitor attraction Resources
- [STA](#)- Tourism Industry Updates
- [Wild Scotland](#)- Adventure Tourism Resources
- SportScotland [Getting Your Facilities Fit For Sport](#)
- [Just Enterprise](#)

Clear and Concise Communication

- Staff- be consistent in your message
- Customers- before they arrive, while they're queueing, while they're in your premises
- one-way system – barriers – hygiene – signage
- Contactless payment

Do you have a different visitor profile?

- Potentially 2-4 years before we see the return of international visitors

Increased pressure on certain places

- Manage density of people
- Are there parts that can't re-open?
- Physically walk around to assess how to impose social distancing rules, sanitising stations, and access requirements.
- Digital walk through
- Ticketing so people can pre-book and you can control visitor numbers

Toilets

- Toilets are currently in the 'high priority but high anxiety' area for visitors <https://www.aim-museums.co.uk/alva-attractions-recovery-tracker/>
- Open bin styles or kick lids

Does your business case support re-opening?

- Building adaptations- affordability?
- Staffing

Make contact with suppliers early

Contactless companies:

- IZettle
- Sarah to contact [P4P](#) to see if opportunity for collective purchasing

Fogging machines

- www.dewproducts.co.uk
- www.fluidscienceltd.com/product/antiviral-fogging-machine
- Guidance. COVID-19: [cleaning in non-healthcare settings](#)

Protocol for staff that develop covid-19

- ACAS [Working safely during coronavirus](#)

Heritage Volunteer Group [Redeployment Framework and Redeployment Survey](#)

To join any of the
Thematic Social
Enterprise Networks
[see here](#).

Community Food

Culture

Employability

Health

Rural

Sport

Tourism